



Director Network Operations

Employment Type:	Full Time
Required Experience:	Minimum of 10 years experience in telecommunications satellite network operations
Required Education:	BS degree in Engineering, Physics, or Computer Science, masters preferred
Department Name:	Engineering - Ground
Reporting To:	Senior VP Ground Systems
Working Location:	Northern Virginia (Chantilly)
Travel Required:	Yes
Re-location provided:	Yes

Role Description

The Director of Network Operations has primary responsibility for the development, implementation, and operations of O3b's Network Operations including Operations Centers (NOCs) supporting the global O3b network, both infrastructure and personnel.

Responsibilities

- Overall leadership and direction in the development and operation of O3b's NOCs.
- Provide creative and technical guidance to support the NOC infrastructure development including both ongoing and future projects.
- Establish the O3b Network Operations (NO) support staff.
- Establishment of all NO processes, procedures, and policies in support of the O3b system.
- Lead the full life cycle deployment of fault management tools in addition to other infrastructure required to support a global service provider network.
- Lead development of automated value added capabilities within NO to drive faster customer problem resolution
- Develop, implement and test a disaster recovery methodology for the O3b operations centers including NOC and Backup NOC.
- Provide line management of the NO support team including the operations contractor
- Manage interfaces with external components and Satellite Operations Center

Experience and Qualifications

- BS degree in Engineering, Physics, or Computer Science, masters degree preferred
 - Minimum of 10 years experience in telecommunications systems operations, preferably satellite based
 - Minimum of 5 years experience in a Network Operations Center leadership role
 - Experience in development of NO infrastructures, processes, and procedures
 - Experience providing technical and/or contractual management of subcontractors
 - Project Management experience preferably for Satellite based telecommunications systems
 - Experience in initial development and implementation of Telecommunications Satellite Ground Infrastructures for first-of systems
 - International work experience
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Required Competencies

- Demonstrated understanding of the software development life cycle
 - Demonstrated leadership abilities
 - Ability to communicate with customers who have diverse cultural backgrounds
 - Working knowledge of WAN/LAN technologies and systems
 - Ability to prepare presentations for and present to senior management and customer organizations
 - Ability to use computer based productivity tools including Microsoft Project, Word, Excel
 - Working knowledge of commercial satellite communications/RF systems
 - Understanding of vendor element management systems such as Junos Space
 - ITIL Certification would be a plus.
 - Self Starter with high degree of personal accountability
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What we Offer

A unique, interesting, and challenging job in an entrepreneurial organization. Furthermore, a globally competitive salary & benefits package including performance-related bonus, stock option equivalent program, comprehensive medical, dental, vision coverage, and relocation package if applicable.

How to Apply

If you are interested in joining our team please send your CV in Microsoft Word format to resumes@dahl-morrowintl.com. Please put 'Director Network Operations' in the subject line. In the body of the email tell us why you are qualified to become a part of our team and outline how you meet the application criteria above.

What Happens Next

Applications will be reviewed and those candidates whose experience and skills best match the position will be contacted for an initial informal discussion. We will endeavour to reply to all candidates but if you have not heard from us within 14 days of applying, please assume that you have not been successful in this instance. Please do not let that stop you from applying to other roles you believe are suitable for you.